

Product Activation Quick Start Guide

ActiveImageTM 2022 **PROTECTOR**

Desktop

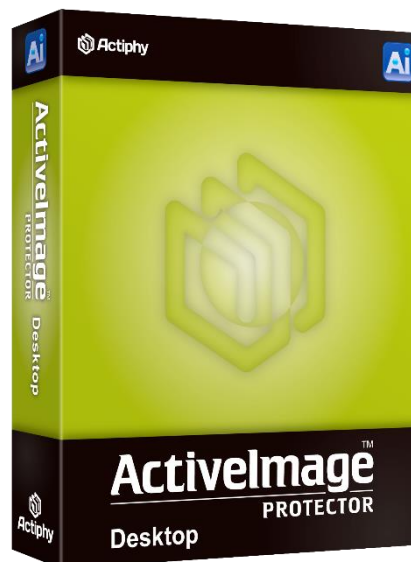


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Summary

The purpose of this guide is to provide ActiveImage Protector (the “product”) users with a quick reference to assist in activating the product (2022 Desktop). Note that the product activation process requires information that you will receive from other sources. If you encounter any problems with product activation, please refer to the support contacts provided.

For more information about the product, please refer to the webhelp at https://webhelp.actiphy.com/AIP/2022/en_US/help/.

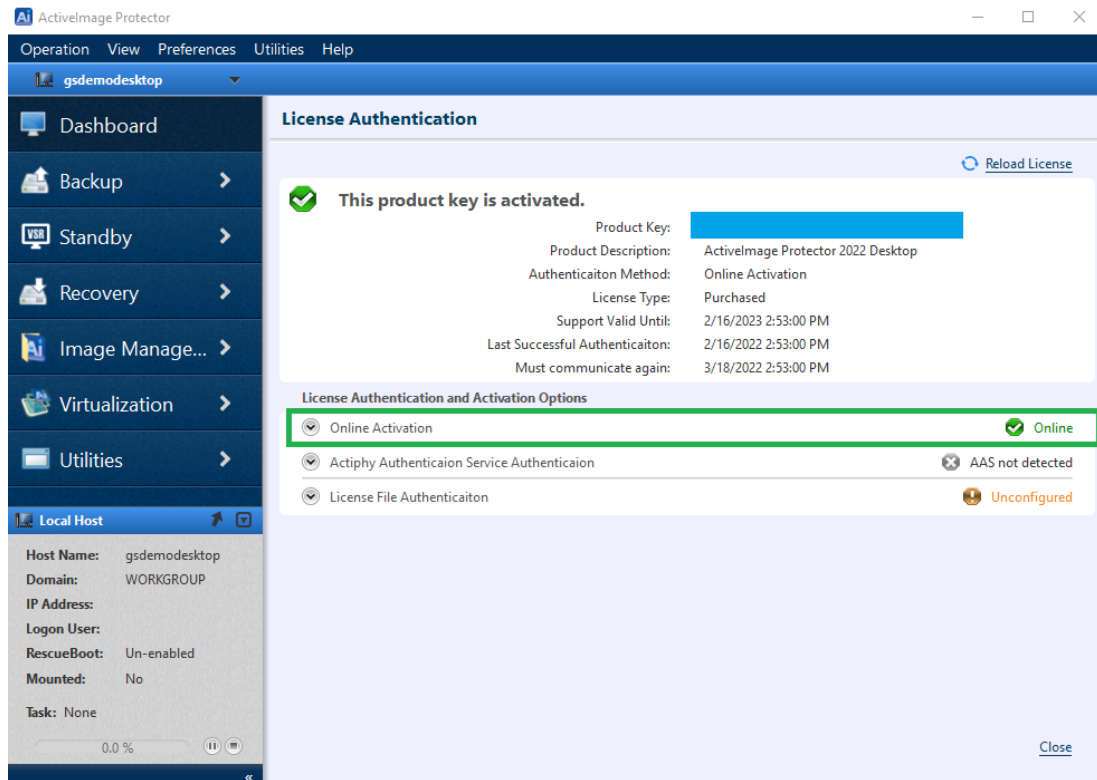
Introduction

This guide explains the steps required for activating ActiveImage Protector 2022 Desktop. There are 3 ways to activate the product.

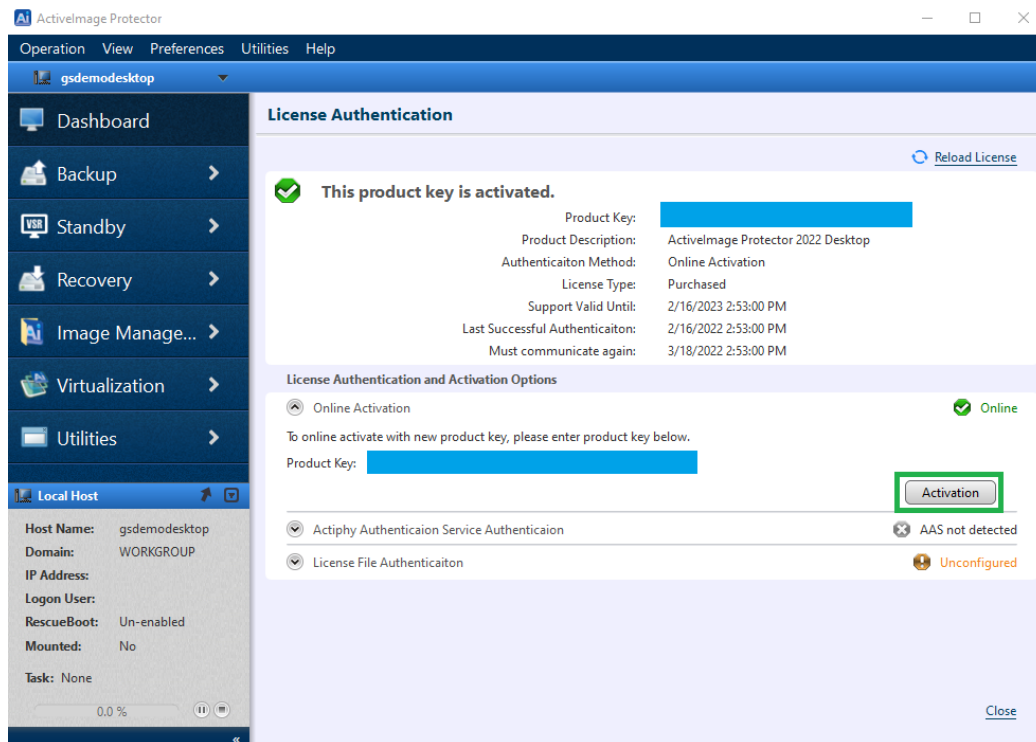
- Activate your product online
- Activate your product via AAS (offline procedure)
- Activate your product via uploading a license file (offline procedure)

1. Activate your product online

When you install the product on a machine which is connected to the internet, the product will be activated online by default after the installation. At any time, you can Go to **[Help] > [License]** to check the activation status.



When your product key has expired or has been changed, Go to **[Help] > [License] > [Online Activation]** to enter a valid product key in the Product Key text box and click the **[Activation]** button to re-activate the product online.



If online activation was unsuccessful, there are several possible reasons:

- (1). A firewall may be blocking access to the ActiImage activation server. If possible, temporarily disable your firewall and then retry the activation.
- (2). You may need to whitelist the ActiImage activation server website, if this is the case, please send an email to our distributors/resellers in your region to get the activation server information.
- (3). Your internet connection may be off-line or disconnected. If so, try again after reconnecting to the internet.

2. Activate your product via AAS

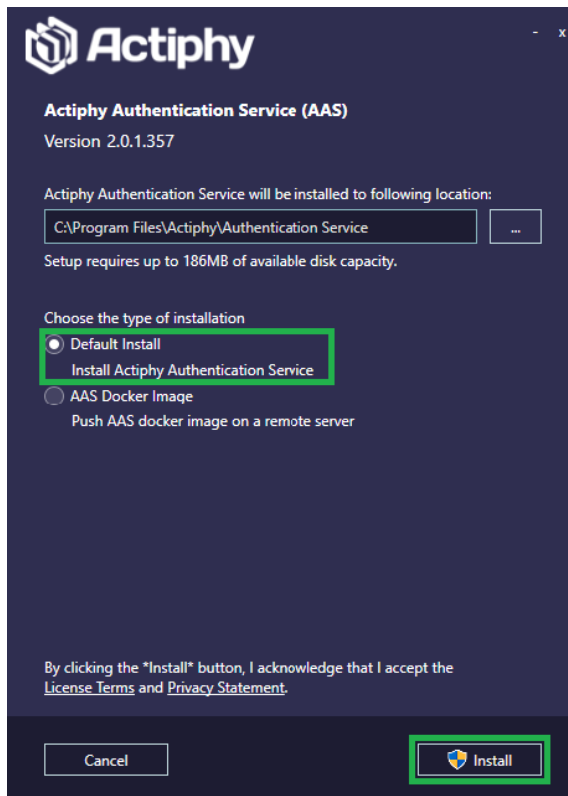
If you do not have an Internet connection available for the activation, you can perform an offline activation via Actiphy Authentication Service (AAS).

AAS is a dedicated license authentication server for Actiphy's products including Activelmage Protector. AAS can be installed on a Windows machine (Windows 10(64bit) / Windows Server 2012 R2 or later) in order to activate the product. If no Windows machine is available to install AAS, please refer to "AAS Docker Container Quick Start Guide" to install an AAS Docker on a Linux machine in order to activate the product.

>> **Step 1** Download the AAS program from the following link. Before you start installing AAS, it is important that you review the **system requirements**.

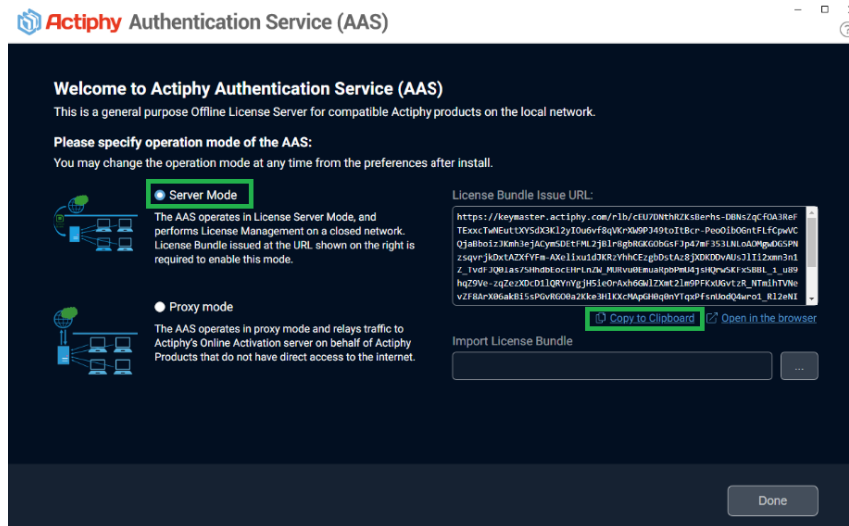
www.actiphy.com/en-us/aasprogram

>> **Step 2** Double-click on the .exe file to run the installer, select **[Default Install -Install Actiphy Authentication Service]** and click **[Install]**.



>> **Step 3** Boot AAS after the installation and select "Server Mode". The URL for obtaining the license bundle will be displayed.

Copy this URL and save it to the clipboard (or save it to a file). Then, paste the URL into the browser of a machine with an internet connection to connect to the Actiphy License Server.



>> **Step 4** Register your email address to receive the license bundle file.

Pre-requisites

Please confirm that you are human !

The screenshot shows the 'License Bundle Request Form' in the Actiphy Authentication Service (AAS) window. The form has a light pink background. At the top, it says 'License Bundle Request Form' and 'Your offline license bundle will be emailed to you. Please enter your contact e-mail address:'. Below this, there is a text input field containing 'example@domain.com', which is highlighted with a green box. Under the input field, there is a checkbox labeled 'I'm not a robot' and a reCAPTCHA logo. Below the checkbox, there is a 'Verify' button. At the bottom of the form, it says 'Copyright 2022 by Actiphy, Inc. All Rights Reserved.'

>>**Step 5** Enter the product key(s) into the frame, click **[Add Product Keys]**.

Step 1

Use Actiphy Authentication Service (AAS) to issue Offline Bundle Request URL

Step 2

To Load Additional Product Keys, enter keys below:

Add Product Keys

Logout

SUPPORTED LANGUAGES:

Actiphy Authentication Service (AAS)

License Bundle Request Form

Configuring for Actiphy Authentication Service

← Please add ActiveImage Protector / Actiphy Backup and Standby Product Key !

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>>**Step 6** Select/Input a number of licenses which you have and need to activate via AAS then click **[Allocate License]**.

Step 1

Use Actiphy Authentication Service (AAS) to issue Offline Bundle Request URL

Step 2

To Load Additional Product Keys, enter keys below:

Add Product Keys

Step 3

Select one or more Product Keys, and press bundle !

Bundle !

Logout

SUPPORTED LANGUAGES:

Actiphy Authentication Service (AAS)

License Bundle Request Form

Configuring for Actiphy Authentication Service

Last bundle issued for this Actiphy Authentication Service: 2022-01-31 14:30:48 UTC+9

Enter license recovery codes

Recover Unused Licenses

<input type="checkbox"/>	Bundle ?	Product Key	Product	Options	Licenses	Key Type	Region
	Available		ActiveImage Protector 2022 Desktop		Current: 0 / 1 Allocate: <input type="text" value="1"/> / 1 (Other 0)	Purchased Key	Region United States

Use this to allocate license ↑

+ Allocate License

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>>**Step 7** Select the product key(s) and click **[Bundle!]**. A pop-up message is then displayed. After confirming the message, click **[OK]**.

Step 1

Use Actiphy Authentication Service (AAS) to issue Offline Bundle Request URL

Step 2


To Load Additional Product Keys, enter keys below:

Add Product Keys

Step 3

Select one or more Product Keys, and press bundle !

Bundle !



Actiphy Authentication Service (AAS)

License Bundle Request Form

Configuring for Actiphy Authentication Service

Last bundle issued for this Actiphy Authentication Service: 2022-01-31 14:30:48 UTC+9

Enter license recovery codes
 Recover Unused Licenses (1)

<input type="checkbox"/>	Bundle ?	Product Key	Product	Options	Licenses	Key Type	Region
<input checked="" type="checkbox"/>	Available		ActiveInuse Protector: 2022 Desktop		Current: 1 / 1 Allocate: <input type="text" value="+0"/> / 0 (Other 0)	Purchased Key	Region United States

+ Allocate License

keymaster.actiphys.com says

This will make license allocation permanent and non-undoable without license recovery codes. Do you wish to continue ?

OK Cancel

>> **Step 8** Click **[Download]** and the complete license bundle file will be sent to the email address specified.

Step 1

Use Actiphy Authentication Service (AAS) to issue Offline Bundle Request URL

Step 2

To Load Additional Product Keys, enter keys below:

Add Product Keys

Step 3

Select one or more Product Keys, and press bundle !

Bundle !

Step 4

Download License Bundle

Download!

Actiphy Authentication Service (AAS)

License Bundle Request Form

Configuring for Actiphy Authentication Service

Enter license recovery codes (1)
Recover Unused Licenses

Bundle	Product Key	Product	Options	Licenses	Key Type	Region
<input checked="" type="checkbox"/>	Bound	ActiveImage Protector 2022 Desktop		Current: 1 / 1 Allocate: +0 / 0 (Other 0)	Purchased Key	Region United States

+ Allocate License

>> **Step 9** Import the bundle file received by email to AAS and click **[Done]**.

Actiphy Authentication Service (AAS)

Welcome to Actiphy Authentication Service (AAS)

This is a general purpose Offline License Server for compatible Actiphy products on the local network.

Please specify operation mode of the AAS:

You may change the operation mode at any time from the preferences after install.

Server Mode

The AAS operates in License Server Mode, and performs License Management on a closed network. License Bundle issued at the URL shown on the right is required to enable this mode.

Proxy mode

The AAS operates in proxy mode and relays traffic to Actiphy's Online Activation server on behalf of Actiphy Products that do not have direct access to the internet.

License Bundle Issue URL:

https://keymaster.actiphy.com/r1b/1wKnu3NhShaG1Bx0Lwbfvkh1IwqDEbn4Mt5IoBNGpH5x_m30VwpGacnQtZ-9ZIREJb0wX3FqM5mow7Rf56Pxmrv2BgP6WAObzchxh8k09f1mXm1rHrcI7IsvR-1qvMezn4gkA30EyQFBIxH5gg9X1fyEZT7TMqak6MnNr3CUkfsaktlyvgoIdIU37Z39V157Emz6TTv3HAW5BVKFb0U_HCsYICp0AXCfhw8VtuMc605yygV7wMTNq0uquJtaFahEat_g3eNT7MldktbY8whPp9Nh_sQdkeBP8x2edESDzKzd8dYwP4Ms1Y2foctPcR8Nogyl1LwQwv_5LS4pxxbMNdRgIX_kafeeq_6jab2c_r09KNJ7kqWPadu8E1NACjsNF08x3RBFb11_YFgwubvanOpbVpXbL5AD8UP556f9QL

[Copy to Clipboard](#) [Open in the browser](#)

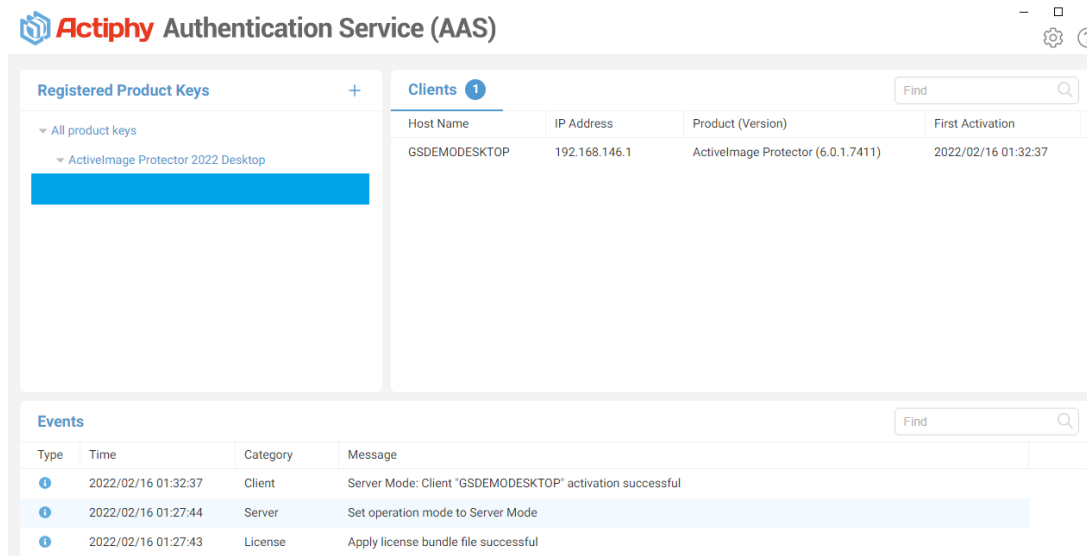
Import License Bundle

LicenseBundle.alplicensebundle (4.97 KB)

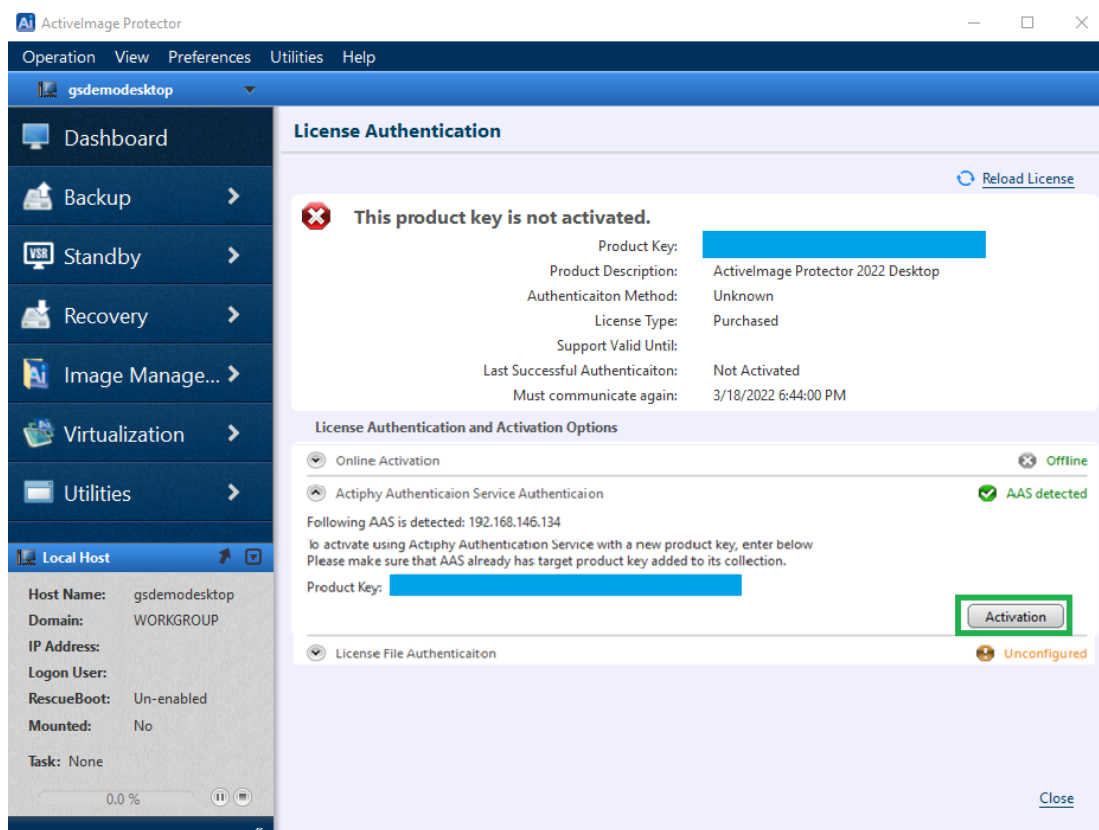
...

Done

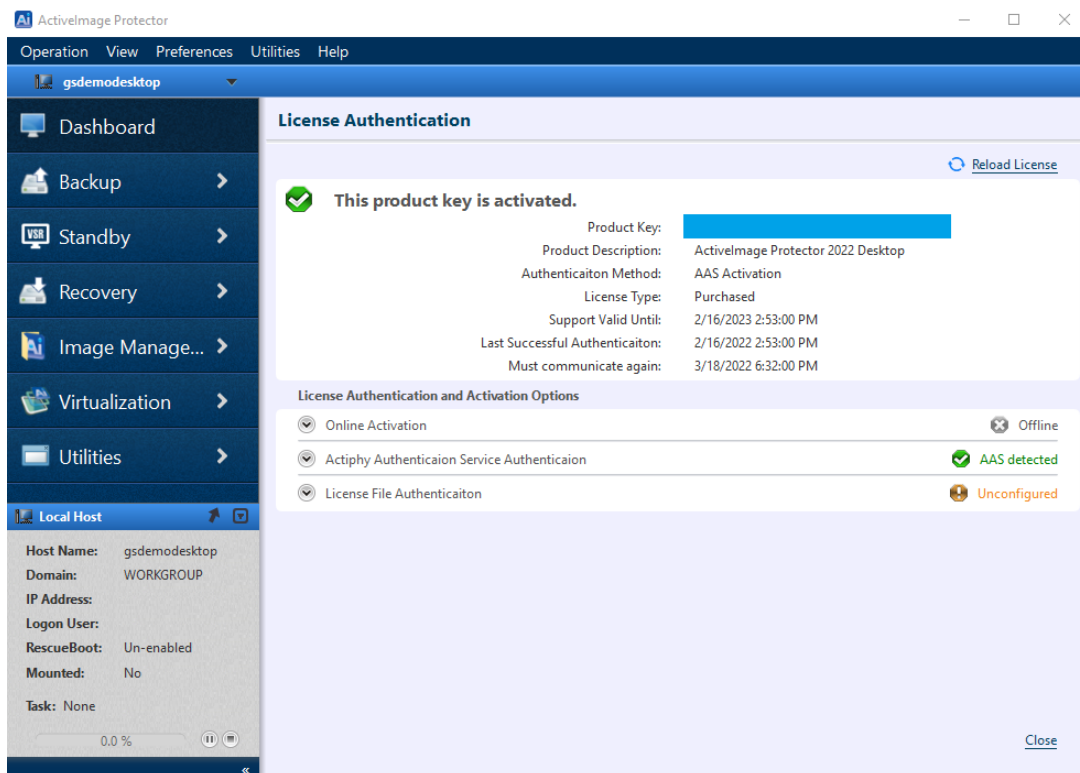
>> **Step 10** After importing the license bundle file to AAS, the license details can be confirmed through the AAS.



>> **Step 11** Go to ActiveImage Protector console **[Help] > [License]** and click **[Activation]** button shown in the "Actiphy Authentication Service Authentication" option to activate the product in the "AAS detected" section.



>> **Step 12** When the activation is successful, “This product key is activated” will be shown in the License Authentication interface of ActiImage Protector.

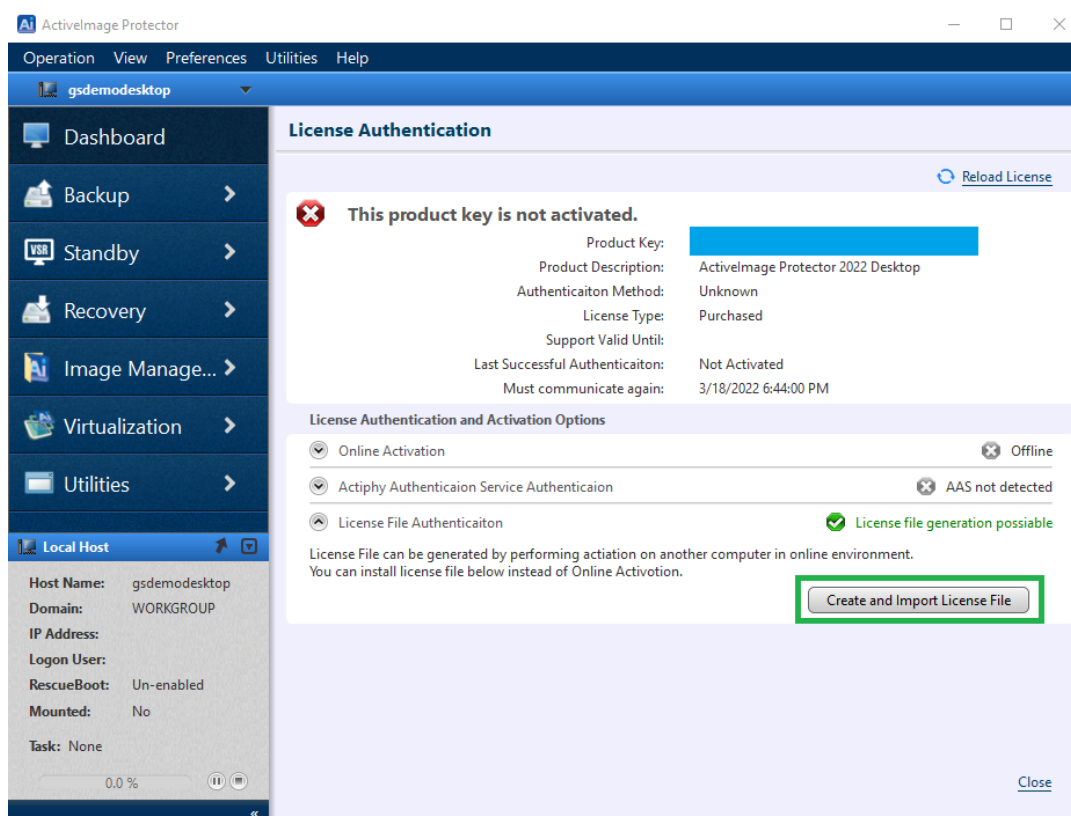


3. Activate your product via uploading a license file

If you do not have an Internet connection available for the activation, you can also perform an offline activation via uploading a license file.

Please note that the license file request URL is specific to the computers using the license file.

>> **Step 1** After installing the ActiVImage Protector 2022 Server, Go to **[Help]** > **[License]** and click **[Create and Import License File]** button shown in the License File Authentication" option.



>> **Step 2** Click [**Generate URL**] and copy it to the clipboard (or save it to a file). Then, paste the URL into the browser of a machine with an internet connection to connect to the Actiphy License Server.

Request / Import License File

Please open the license file generation URL at an Online environment. Your License File will be emailed to the email address submitted during License File request.

License Issue URL

Enter Product Key: **Generate URL**

https://keymaster.actiphy.com/rlb/FwRrmE0Y7vstaDAZvBPAcuKcL2jB0KyS6t2L-BhXcgmOJZ-xGy_2jNCcsk063mYLby93nUvEo_shAQerdHhvrYLjJVe0qqhprkLm5SAvx88QntM7-RlalkmmwvEr3A-3hoqmkeC2EdCO18MP4hNyjkCgmEaDT81-CpJ8zJ9pWgVVdz0sfdOocasUdrb8vWKhmVlnoFW23aJ4eRgJ-MGGF9j7TRw-gTpEI1qPHBj1zgs4HP0iN7Rfd8KKAQ1z87IRUgjp--avSnTFTTh_dMS5_Bm4s-QxzCqlj-DsL4eSe68uXt5_KhCzlpvtB8VE2CtuxmacU6Gqs6fmD4wlXP2hjlyfCIQBaAtVH6GJ1F3eeHcK9w39ETayAQGEWlxwvUNujSWA03GZbYdQQbvixlCKkmioycvujUeudNw87HNMoh9PAkQrhk6g7Jn-Owts4cr-o9wrUETBjh8ESR1AThkU4jAKRZr_ecjR4gWCli7JzwfqOHd_Sj-MJZ4MBSF9veOEQXavDkivclMiSN4sgyuGH8UA-6l-jd7ZAGHKQANdLIS8NZ7Y2byGOWUUoIFHkklgVhHo8k8foo_RRnL3thHk_o1mNWp_ksXPzMYIkAue2uuVzWiyZmyjwfiQoLi2zSCDUUHntCZzn0RFhHkH0kuk0NwbYFvrXd...

[Copy to clipboard](#) [Save to File](#)

License File Import

Import License File: **Browse...**

Register License File

To discontinue License File authentication, please de-register License File.




Deregister License File

OK [Cancel](#)

>> **Step 3** Register your email address to receive the license bundle file.

Pre-requisites

Please confirm that you are human !

Support Languages:   


ActiveImage™ 2022

PROTECTOR

License File Request Form

Your offline license file will be emailed to you.
Please enter your contact e-mail address:

example@domain.com

☐ I'm not a robot 

Verify

>> **Step 4** License information for an installed instance of ActiveImage Protector will be displayed automatically. Select/Input the number "1" to the red box below then click **[Allocate License]**.

Note : Even you have a multiple number of licenses (e.g. 10 licenses), still select/input the number "1" to the red box below as only **one (1)** valid license file can be issued at a time for **one** ActiveImage Protector-installed machine. If you have a multiple number of licenses, please get a License Issue URL from each ActiveImage Protector-installed machine by following the previous steps.

Step 1

Use ActiveImage Protector 2022 to issue License File Request URL

Step 2


To Load Additional Product Keys, enter keys below:

Add Product Keys

Step 3

Select a Product Key, and press bundle !

Bundle !



License File Request Form

Configuring for ActiveImage Protector

Enter license recovery codes
Recover Unused Licenses

Bundle ?	Product Key	Product	Options	Licenses	Key Type	Region
Available		ActiveImage Protector 2022 Desktop		Current: 0 / 1 Allocate: 1 / 1 (Other 0)	Purchased Key	Region United States

Use this to allocate license ↑

+ Allocate License

>> **Step 5** Select the product key(s) and click **[Bundle!]**. A pop-up message is then displayed. After confirming the message, please click **[OK]**.

Step 1

Use ActiveImage Protector 2022 to issue License File Request URL

Step 2


To Load Additional Product Keys, enter keys below:

Add Product Keys

Step 3

Select a Product Key, and press bundle !

Bundle !



License File Request Form

Configuring for ActiveImage Protector

Enter license recovery codes
Recover Unused Licenses (1)

Bundle ?	Product Key	Product	Options	Licenses	Key Type	Region
<input checked="" type="radio"/> Available		ActiveImage Protector 2022 Desktop		Current: 1 / 1 Allocate: +0 / 0 (Other 0)	Purchased Key	Region United States

+ Allocate License

keymaster.actiphy.com says

This will make license allocation permanent and non-undoable without license recovery codes. Do you wish to continue ?



>> **Step 6** Click **[Download]** and the complete license bundle file will be sent to the email address specified.

USE ActiveImage Protector 2022 to issue License File Request URL

Step 2

To Load Additional Product Keys, enter keys below:

Add Product Keys

Step 3

Select a Product Key, and press bundle !

Bundle !

Step 4

Download License Bundle

Download!

Bundle	Product Key	Product	Options	Licenses	Key Type	Region
Bound		ActiveImage Protector 2022 Desktop		Current: 1 / 1 Allocate: +0 / 0 (Other: 0)	Purchased Key	Region United States

+ Allocate License

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>> **Step 7** Go to ActiveImage Protector console **[Help] > [License]** and import the license file received by email to the "License File Import" area and click **[Register License File]**. When importing the license file successfully, a successful pop-up message will be displayed.

Request / Import License File

Please open the license file generation URL at an Online environment. Your License File will be emailed to the email address submitted during License File request.

License Issue URL

Enter Product Key:

License File Import

Import License File:

To discontinue License File authentication, please de-register License File.

Request / Import License File

Please open the license file generation URL at an Online environment. Your License File will be emailed to the email address submitted during License File request.

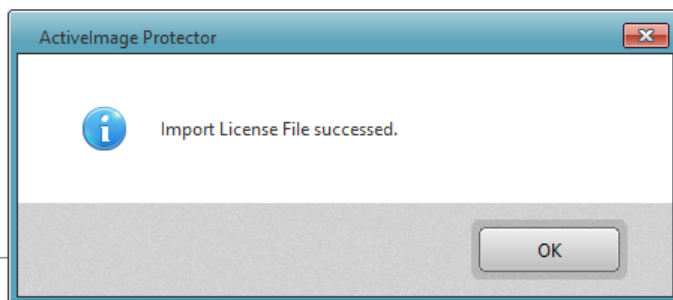
License Issue URL

Enter Product Key:

License File Import

Import License File:

To discontinue License File authentication, please de-register License File.



>> **Step 8** When the activation is successful, “This product key is activated” will be shown in the License Authentication interface of ActiveImage Protector.

